RESPECTING PRIVACY AT SEASIDE MEDICAL CENTRE

Protecting your privacy and the privacy of others

Seaside MEDICAL CENTRE

In the practice building

Photography, filming and audio recording are not permitted in the waiting room, reception, corridors or any shared area.

Recording other patients or staff without their consent may breach the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Your consultation

We encourage open communication and mutual trust between patients and our clinical team.

If you feel you need to record your consultation to help you remember or understand the information discussed, please speak to your clinician beforehand. We may be able to offer an alternative, such as written advice or a summary of the consultation.

Images requested by your clinician

A clinician may ask for a photo or video of a symptom to help assess you. We will only do this with your consent and will explain why it is needed.

Images are sent through secure NHS systems, saved to your medical record and then deleted from email. They are not used for any other purpose without your express permission.

Intimate images and video consultations

Please do not send intimate photos unless a clinician has asked you to. We will usually offer a face-to-face appointment, with a chaperone, instead.

Video consultations use secure, approved NHS systems. Please find a private space – your clinician will check who is with you.

If you have any questions, please speak to a member of our reception team. Thank you.